



SRR & CVR GOVERNMENT DEGREE COLLEGE

(AUTONOMOUS)

ESTD:1937

VIJAYAWADA, NTR DIST., A.P

Institution is ranked by NIRF 101-150 band at NIRF 2020

WEBSITE: www.srreivr.ac.in E-Mail: srrandcivr@gmail.com

NAAC 4th CYCLE



5. Student Support and Progression

5.1 Student Support

5.1.5 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

Details of student grievances including sexual harassment and ragging cases

Year	Nature of Grievance	No. of Grievances received	No. of Grievances redressed	No. of days taken for grievance redressal
2021-22	General-RO Plant	1	1	4
2021-22	Academic - Class rooms shortage	1	1	7
2021-22	Facing harassment through family member – WEC-Internal Complaint Committee	1	1	2
2020-21	A girl found missing-WEC- Internal Complaint Committee	1	1	1
2019-20	General-Poor maintenance of Toilets and Drinking Water	1	1	2
2019-20	Academic - Complaint on Lost of bags	1	1	2
2019-20	General –Facing abnormal situations in the campus- WEC- Internal Complaint Committee	1	1	4
2019-20	General – A girls facing harassment through a boy -WEC-Internal Complaint committee	1	1	1
2018-19	General - Compliance on Mobiles Missing	1	1	1
2017-18	General - Girls complaint on writing the names on College walls with senseless words	1	1	2
2017-18	General - Girls of Arts block complaint on poor maintenance of wash rooms and water	1	1	1
2017-18	Girls Complaint on harassing while coming to college	1	1	2

Details/ Report of the Grievances Redressal Cell for the Academic Year: 2021-22

S.No	Type of Grievance received	Action taken	Remarks
1.	The RO plant is not working	The RO plant was repaired within 24 hours and the protected drinking water was available.	
2	There are no sufficient classrooms to accommodate first year students.	The insufficient classroom accommodation problem was discussed in the staff council meeting. A slot system was adopted with staff resolution to overcome this problem.	

Report of the Grievances Redressal Cell for the Academic Year: 2019-20

S.No	Type of Grievance received	Action taken	Remarks
1	Loss of student bags in the Arts block during examinations	Security observation and instructed the students not to get textbooks and other valuables during examinations	No such cases are reported further
2.	The Students Complained about the maintenance of toilets and drinking water in the college.	The committee has taken immediate action within three days by giving instructions to the contingent staff to facilitate cleanliness and water facility	No such cases are reported further

Report of the Grievances Redressal Cell for the Academic Year: 2018-19

S.No	Type of Grievance received	Action taken	Remarks
1	The I year girls complained about missing of their mobiles in their classroom when they were out for nature calls	Immediate Search is taken by the Class teacher and find the mobiles	The Principal warned not to repeat the situation as it will reflect on the career and the traced mobiles are handed to the girls

Report of the Grievances Redressal Cell for the Academic Year: 2017-18

S.No	Type of Grievance received	Action taken	Remarks
1	The girls complained that some outsiders are harassing while coming to college	The matter was reported to the class teacher and reported to the discipline committee for action	The committee resolved in the meeting that students should wear ID cards and uniform while coming to college.
2	Girls from Art's block complained about the maintenance of washrooms and water facility	Discussed with the maintenance committee to restore water facility and other	Water facility etc., is restored within few hours



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VIJAYAWADA, KRISHAN DIST., A.P
NAAC B+GRADE(CGPA:2.60)



WOMEN EMPOWERMENT CELL

Grievance Report

Internal Complaints Committee

SRR & CVR GOVERNMENT DEGREE COLLEGE (A),
VIJAYAWADA, Krishna District, AP

Internal Complaints Committee - Women Empowerment Cell

Report for the Academic Year :2021-22

Sl. No Date	Type of Complaint received	Action Taken
1 04.03.2022	Facing a harassment through her family member	<p>It was brought to the notice of the Principal and Internal Complaints Committee- Women Empowerment Cell. Took it as serious and discussed about the situation with the family members.</p> <p>After discussing with the concerned people associated with the issue, Principal along with other faculty members solved the issue and kept the girl in the care of her aunt for few days to avoid any further negative consequences. Later she was also provided free hostel facility with the initiative of the principal madam.</p>


Convener
WEE



PRINCIPAL
SRR & CVR GOVT. DEGREE COLLEGE
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Machavaram, VIJAYAWADA-520 004

Internal Complaints Committee - Women Empowerment Cell

Report for the Academic Year :2020-21

Sl. No Date	Type of Complaint received	Action Taken
1 20.01.2021	A girl found missing	It was brought to the notice of the Principal and Internal Complaints Committee- Women Empowerment Cell by the family members. The girl found missing reached home safely on the same day

P. Silar
Convener
WEC



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Internal Complaints Committee - Women Empowerment Cell

Report for the Academic Year :2019-20

Sl. No Date	Type of Complaint received	Action Taken
1 04.03.2020	Facing abnormal situations in the college campus.	<p>It was brought to the notice of the Principal and Internal Complaints Committee- Women Empowerment Cell. After discussing with the other faculty members solved the issues</p> <ol style="list-style-type: none">1. Appointed another security guard for day shift to control the abnormal situations in the open space and campus.2. Instructed to Physical Education department staff not to allow students to sit in the college campus during the college hours.3. A rest room for girl students has been rearranged and resolved the problem of sanitary machine. Provided sanitary pads with free of cost.4. Cleaning has been arranged with the cleaning staff.

P. Gilan
Convener
WEC



(Dr. Velaga Joshi)
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Machavaram, VIJAYAWADA - 520 003

Internal Complaints Committee - Women Empowerment Cell

Report for the Academic Year :2019-20

Sl. No Date	Type of Complaint received	Action Taken
1 07.11.2019	A Girl facing a harassment through one boy	It was brought to the notice of the Principal and Internal Complaints Committee- Women Empowerment Cell. After discussing with the concerned students associated with the issue, Faculty members solved the issue and took apology letter from the boy.

P. S. Jilani
convenor
WEC


(Dr. Velaga Joshi)
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